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VALORDEK WARRANTY

Valordek warrants that the Roof Deck and Smooth-Back Membranes it distributes will be free of leaks caused by manufacturing defects. When using either the 68mil Premium Series or the 60mil Ultra Series product, the warranty includes five years of coverage for the Appearance Portion and fifteen years of coverage for the Waterproofing Portion. All Valordek Vinyl Products are approved for use on decks over living spaces, patios, and balconies. Warranties are valid only when the product has been installed by a certified installer.

TERMS AND CONDITIONS OF THE WARRANTY

The Limited Warranty is valid for both membrane products for the applicable warranty term. Warranty coverage is contingent upon the use of Valordek-approved adhesives and all required system components. Installation must be completed in accordance with the manufacturer's specifications and recommended application procedures.

The Limited Warranty does not cover damage or defects resulting from improper installation, abuse, misuse, or normal wear and tear, including fading and discoloration that may occur naturally over the life of the product. This Warranty also excludes any issues arising from improper preparation, construction, or performance of the supporting structure, including but not limited to settling, warping, movement, or subfloor deficiencies.

Certain areas of a waterproof deck system may require sealants, such as caulking, to maintain a watertight installation. These sealants are considered maintenance items and must be inspected and maintained annually by the property owner. Valordek shall not be responsible for any failures, leaks, or damages resulting from the deterioration, failure, or lack of maintenance of sealant materials.

To ensure long-term performance and appearance, waterproofing membranes require regular cleaning and maintenance. Please refer to the Valordek Cleaning Guide for recommended care procedures.

The installer is an independent contractor and is not an agent, representative, or employee of Valordek. This Warranty applies solely to the Valordek vinyl membrane product and does not cover workmanship or installation-related issues. Any claims arising from installation deficiencies must be addressed directly with the installation company, which shall be solely responsible for any required repairs or corrective work.

To initiate a warranty claim, written notice must be submitted to Valordek at 17514 55B Avenue, Surrey, BC, V3S 7G6. Claims must include the claimant's name, address, telephone number, proof of purchase, and a brief description of the issue.

This Limited Warranty supersedes all prior agreements, representations, warranties, or statements, whether oral or written, unless expressly authorized in writing by Valordek Vinyl Products.

WARRANTY REGISTRATION INFORMATION

The following information must be completed in full by the certified installer at the time of installation. Incomplete or inaccurate information may delay the processing of future warranty claims.

Installation Company: _____

Company Address / Telephone: _____

Business License #: _____ Invoice #: _____

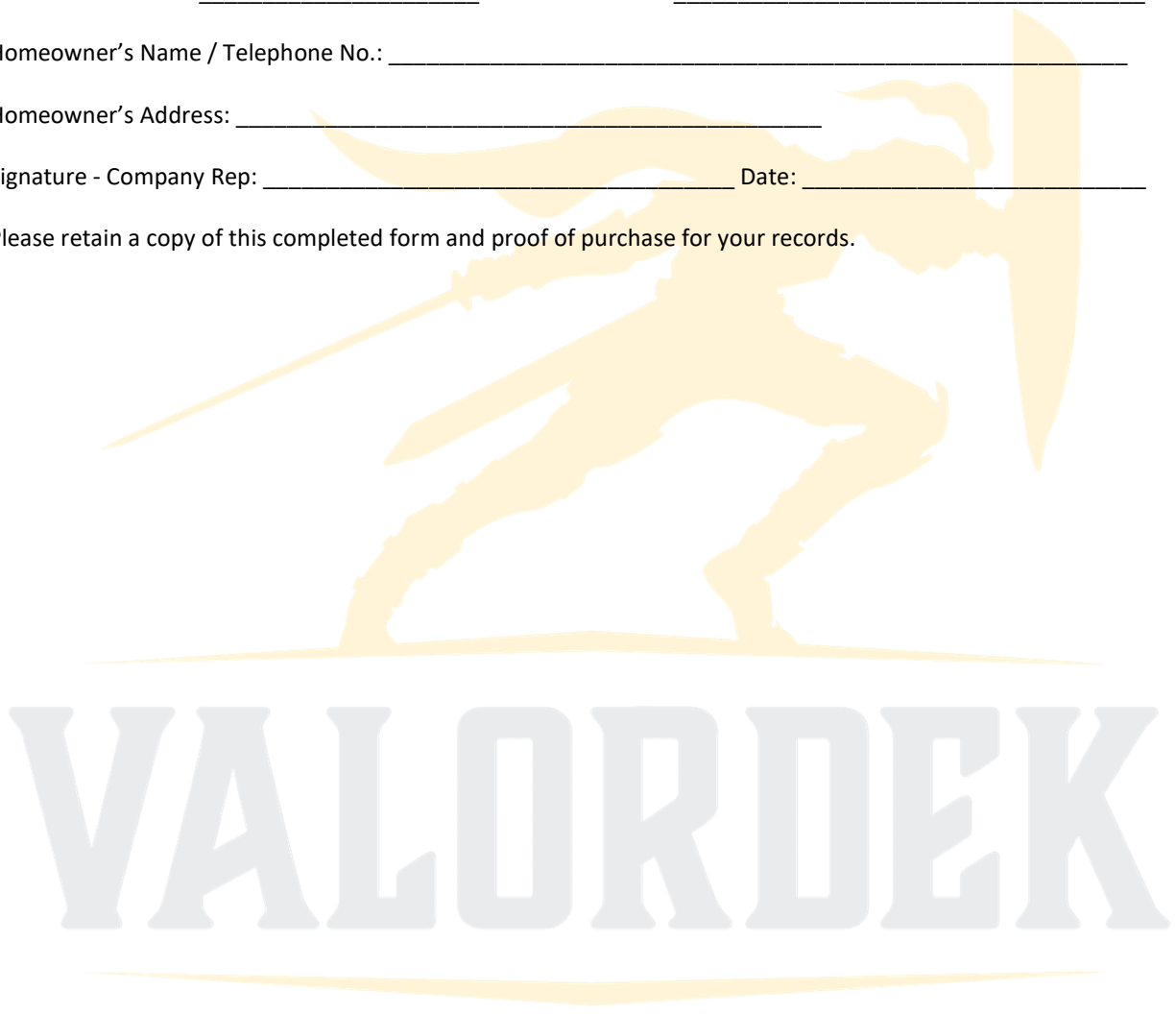
Date of Installation: _____ Product Installed: _____

Homeowner's Name / Telephone No.: _____

Homeowner's Address: _____

Signature - Company Rep: _____ Date: _____

Please retain a copy of this completed form and proof of purchase for your records.



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