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VALORDEK WARRANTY

Valordek warrants the Roof Deck and Smooth-Back Membranes distributed will be free of leaks against manufacturing defects. When using the Roof Deck product, the warranty is valid for five years on the Appearance Portion and ten years for the Waterproofing Portion. When using the Smooth-Back Membrane, the warranty be increased to five years on the Appearance and fifteen years for the Waterproofing Portion. All Valordek Vinyl Products are approved to be used for decks over living space, patios and balconies. Warranties are only valid when product had been installed by a certified installer.

TERMS AND CONDITIONS OF THE WARRANTY

The Limited Warranty is effective for both membranes for a specific time period. The membrane must be installed only using Valordek approved adhesives including all system components. The adhesive must be applied as per the manufacturers' specifications.

The Limited Warranty excludes improper installation, abuse, misuse, fading and discoloration or wear that will occur naturally throughout the life of the product. This Warranty will not cover any issues arising from improper preparation of the sub-structure, this includes settling, warping and subfloor issues. Waterproofing membranes often require sealants such as caulking in specific areas of the sundeck. These sealants require an annual inspection and maintenance. The distributor of the product shall not be responsible for any issues arising from any sealant areas. Waterproofing membranes also require regular cleaning and maintenance – please refer to the Valordek Cleaning Guide.

The installer is an independent contractor and not an agent of Valordek. Valordek is not responsible for any issues arising from the installation portion, it only warrants the vinyl itself. In the event of an installation issue, all required repairs are to be facilitated by the installation company.

In order to initiate a claim, the warranty issue must be in writing and directed to Valordek, 17514 55B Avenue, Surrey, BC, V3S 7G6. Claims must include name, address, telephone number and a brief description of the problem. This Warranty replaces any other agreements, representations, or statements previously made unless obtained in writing by Valordek Vinyl Products.

Installation Company: _____

Company Address / Telephone: _____

Business License #: _____ Invoice #: _____

Date of Installation: _____ Product Installed: _____

Home Owner's Name / Telephone No.: _____

Home Owner's Address: _____

Signature - Company Rep: _____ Date: _____